

# Indiana Education for Homeless Children & Youth (INEHCY)

## McKinney-Vento Homeless Education Program



**INDIANA EDUCATION FOR HOMELESS  
CHILDREN & YOUTH  
RESOURCES GUIDE 2017**

The purpose of this guide is to provide a concise, easy to use reference for resources provided by the McKinney-Vento Homeless Education.

THE INDIANA EDUCATION FOR HOMELESS CHILDREN & YOUTH ACADEMY WILL PROVIDE ONGOING, CERTIFIED TRAINING AND INFORMATION ON NATIONAL AND STATE BEST PRACTICES, AS WELL AS EXEMPLARY RESOURCES HOMELESSNESS AND EDUCATION FOR CHILDREN AND YOUTH. INCLUDED ARE MCKINNEY-VENTO LEGISLATION, A MONTHLY FEATURE OF A MODEL PROGRAM, AND A VARIETY OF OTHER INFORMATION AND RESOURCES ON HOMELESS CHILDREN AND YOUTH.

**State Coordinator Contact Information:**

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McKinney-Vento Homeless Education State Coordinator

Indiana Department of Education

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# INTRODUCTION

## Indiana McKinney-Vento Academy

Indiana McKinney-Vento Homeless Education Liaisons will now have a streamlined way for communication, learning, resources and credentialing through Edify, online Professional Development site. These courses were developed to help train new and current Liaisons and to provide credentials once the courses have been completed. This site will also serve as a location for Liaisons to return for resources and/or technical assistance.

Indiana Education for Homeless Children & Youth- INEHCY State Coordinator will have the ability to track the progress of Liaisons as they transition through the Beginner, Intermediate and Advanced Courses with usage information and real-time assessment data. All assessments have been aligned to McKinney-Vento Standards, allowing McKinney-Vento staff to see where Liaisons might need additional support for their learning. More information is available online: <http://www.doe.in.gov/student-services/training>

## Every Student Succeeds Act

Under the Every Student Succeeds Act (ESSA), Indiana will create a plan to better align our local, state and federal programs to help all students be successful.

The Indiana Department of Education is committed to meaningfully engaging a diverse group of stakeholders through a variety of methods and opportunities to solicit thoughts, opinions and recommendations concerning provisions in Indiana's state plan.

**In general, SEAs and LEAs must begin implementing the new McKinney-Vento Act requirements by October 1, 2016. As noted above, however, the ESSA amended section 725 of the McKinney Vento Act, removing "awaiting foster care" from the definition of "homeless children and youths." This change is effective on December 10, 2016, for most States. In addition, the ESSA removes "awaiting foster care placement" from the definition of "homeless children and youths."**

### THE MCKINNEY-VENTO HOMELESS ASSISTANCE ACT

#### **WHO IS HOMELESS?**

Homeless students are those who lack a fixed, regular, adequate nighttime residence. This includes students who are sharing the housing of other persons due to loss of housing, economic hardship or similar reason; are living in motels, hotels, trailer parks, or campgrounds due to lack of alternative adequate accommodations; are living in emergency or transitional shelters; are abandoned in hospitals. The definition includes migratory students who live in the aforementioned situations. Beginning Dec. 10, 2016, "those awaiting foster care placement" are not included in the definition.

## Local Liaisons

- Districts and community schools must designate an appropriate staff person as a local liaison to carry out duties for homeless students. The duties of the local homeless liaison have been expanded under ESSA.
- The liaison must have the time and authority to carry out his/her legal duties.
- The liaison must have opportunities to participate in professional development activities that support the needs of fulfilling this role with excellence.
- The liaison must post a public notice in the district, as well as places that homeless populations frequent, such as shelters, soup kitchens and libraries.
- The liaison must make sure:
  - ✓ Homeless youth enroll in and have a full and equal opportunity to succeed in school;
  - ✓ Homeless youth receive credit for full or partial schoolwork;
  - ✓ Youth have information about higher education opportunities, including independent status for financial aid purposes;
  - ✓ Families have access to early intervention services, including IDEA Part C (birth-age 3) and preschool programs;
  - ✓ Families receive referrals to health care services, dental services, mental health services, substance abuse services, housing services and other appropriate services;
  - ✓ Parents or guardians of homeless children receive information about the educational and related opportunities available to their children and about meaningful opportunities to participate in their child's education;
  - ✓ Parents or guardians of homeless children receive complete information about all transportation services, including transportation to the school of origin. This also includes assistance in accessing transportation to the school that the child has a right to attend;

- ✓ Disputes are resolved, while the student remains enrolled throughout the process;
- ✓ Unaccompanied youth are informed of their status as independent students and may obtain assistance from the liaison to receive verification of that status; and
- ✓ Local liaisons are authorized to affirm that students meet the U.S. Department of Housing and Urban Development (HUD) definition of homelessness, to qualify for HUD homeless assistance programs.

## SCHOOL ENROLLMENT

### Enrollment of Youth Experiencing Homelessness

A student who experiences homelessness may stay in the school of origin for the duration of the time of homelessness. School of origin is defined as the school a student attended when permanently housed or the school in which the student was last enrolled in, including a preschool. It also includes the designated receiving school at the next grade level for feeder school patterns, when the student completes the final grade level served by the school of origin.

If staying in the school of origin is not in the best interest of the student, the student should be immediately enrolled in the attendance area school. Students who are homeless should be immediately enrolled even if they do not have required documents, such as school records, records of immunizations, proof of residency, guardianship or other documents. Students who have missed application or enrollment deadlines during any period of homelessness also should be immediately enrolled. The district's local liaison should assist the student with obtaining necessary documents. Districts must develop, review and revise policies to remove barriers to the identification, enrollment and retention of children and youth in homeless situations, including barriers due to outstanding fees, fines or absences. Enrolling schools must obtain school records from the previous school, and

students must be enrolled in school while records are obtained.

### **Enrollment of Unaccompanied Youth**

For unaccompanied youth, immediate enrollment also applies, even without a parent or guardian. A liaison must help an unaccompanied youth choose and enroll in school, give priority to the youth's wishes and inform the youth of his or her right to appeal. School personnel (administrators, teachers, attendance officers, enrollment personnel) must be made aware of specific needs of runaway and homeless youth. Liaisons must ensure unaccompanied youth are informed of their status as independent students and provide assistance to receive verification of that status.

### **BEST INTEREST CONSIDERATION/SCHOOL STABILITY**

In determining best interest, the district should presume that keeping the student in the school of origin is in the student's best interest unless it is contrary to the request of the parent, guardian or unaccompanied youth. Student-centered factors including the impact of mobility on achievement, education health and safety should be considered by the district in determining best interest. The district should give priority to the parent's, guardian's or youth's (in the case of an unaccompanied youth) request.

- ✓ Districts are required to have a school board of education-adopted homeless policy. It is highly recommended that the district include a dispute resolution procedure within this policy.
- ✓ If a district determines that it is not in the student's best interest to attend the school of origin or the school requested by the parent, guardian or youth, the district will provide a written explanation of the reasons regarding the

determination, in a manner and form understandable to such parent, guardian or unaccompanied youth, including information regarding the right to appeal.

## **TRANSPORTATION**

To eliminate barriers to the retention of students, districts must provide transportation to and from the school of origin. The transportation provision is now required to be upheld even when the family secures permanent housing during the year. If the student is staying in the same district, that district must provide or arrange transportation to the school of origin. If crossing district lines, both districts will determine how to divide the responsibility and share the cost, or they will share the cost equally. Districts must also provide students in a homeless situation with transportation services for extracurricular activities comparable to those provided to other students.

## **SUPPORT FOR ACADEMIC SUCCESS**

All McKinney-Vento youth should have access to all district and school activities, including before- and after- school activities, to support their academic success. Youth should receive assistance from counselors to prepare for and improve upon college and career readiness. Districts must coordinate McKinney-Vento and special education services within the district and with other involved districts. McKinney-Vento students are categorically eligible for free school meals. The U.S. Department of Agriculture policy permits liaisons and shelter directors to obtain free school meals for students immediately by providing a list of names of students experiencing homelessness with effective dates (see resources below).

All districts are required to conduct an awareness training to ensure that ALL personnel know the McKinney- Vento law and to refer questions or concerns to the local liaison.

## **RESOURCES**

Please refer to the Indiana Department of Education's website:

<http://www.doe.in.gov/student-services/indiana-education-homeless-children-youth-inehcy> for additional information on serving homeless students.

Please visit [this website: http://www.doe.in.gov/essa](http://www.doe.in.gov/essa) for the latest information on ESSA, including details about additional webinars and regional meetings.

### **Other helpful links from the National Center for Homeless Education include:**

- [Local Homeless Education Liaisons](#)
- [Confirming Eligibility for McKinney-Vento Services: Do's and Don'ts for Local Liaisons](#)
- [Confirming Eligibility for McKinney-Vento Services: Do's and Don'ts for School Districts](#)
- [Determining Eligibility for Rights and Services Under the McKinney-Vento Act](#)
- [Liaison Tool Kit](#)
- [Videos: Awareness Videos on Homelessness and Homeless Education](#)

- [National Association for the Education of Homeless Children and Youth](#)
- [National Center for Homeless Education: Local Liaison Corner](#)
- [Who is Homeless?](#)
- [Frequently Asked Questions](#)

## **STATE HOMELESS EDUCATION COORDINATOR**

Deepali Jani is the Indiana Department of Education's state homeless education coordinator. She is available to assist with homeless student issues throughout the year. Deepali can be reached at [djani@doe.in.gov](mailto:djani@doe.in.gov) or (317) 233-3372 (317)460-1340 text/direct.

# McKinney-Vento National Resources

## **National Center for Homeless Education at SERVE(link is external)**

<http://nche.ed.gov/>

The NCHE web site provides numerous resources on homelessness and education for children and youth. Included are McKinney-Vento Legislation, a monthly feature of a model program, and a variety of other information and resources on homeless children and youth.

## **National Association for the Education of Homeless Children and Youth(link is external)**<http://naehcy.org/>

The NAEHCY web site is an excellent source for research, publications, legislative updates, and events that promote the enrollment, attendance, and academic success of homeless children and youth. NAEHCY promotes strategies for working with various agencies and developing strong programs.

## **National Alliance to End Homelessness(link is external)**

<http://www.endhomelessness.org/>

The National Alliance to End Homelessness (NAEH) is a nonprofit membership organization dedicated to solving the problems of homelessness and to preventing its continued growth. The Alliance web page contains information on programs, practices, legislation, and NAEH activities.

## **National Coalition for the Homeless(link is external)**

<http://www.nationalhomeless.org/>

## **National Law Center on Homelessness & Poverty(link is external)**<https://www.nlchp.org/>

The Law Center's mission is to advocate effectively to protect the rights of homeless people and to implement solutions to end homelessness in America. To achieve its mission, the Law Center pursues three main

strategies: impact litigation, policy advocacy, and public education. The Law Center's home page provides information on homelessness and describes current projects, publications, and activities.

**Institute for Children and Poverty—<http://www.icphusa.org/>**

An independent research and policy think tank based in New York City that conducts national research on the causes of family homelessness, the demographics of this growing population, and the programs most effective in assisting homeless families to transition to stability and self-sufficiency. This site contains information for policymakers, the non-profit community, education institutions, and the private sector.

## Indiana

### Center for the Homeless

The Center for the Homeless is a non-profit corporation that houses over 140 guests each night. It provides 80 beds for single men, 25 beds for single women, and 15 apartments for families. The Center also offers comprehensive services, including classes on personal development and work placement.

813 S. Michigan South Bend, IN 46601

Phone: 219-282-8700 Fax: 219-287-5023 Email: cfh@skyenet.net

### **Coalition for Homelessness Intervention & Prevention of Greater Indianapolis--(CHIP)**

The goal of CHIP is to develop a sustainable, integrated homeless service system that addresses both prevention and intervention needs and is coordinated with other programs and providers such as community centers and employment programs. CHIP is not a direct service provider. It acts as a community planner, convener, broker, advocate, trainer and resource developer to help build a stronger, more coordinated system of homeless services in Indianapolis, Marion County, Indiana.

960 East Washington Street, Suite 200B Indianapolis, IN 46202

Phone: 317-630-0853 Fax: 317-630-0856

### **Haven House Services, Inc.**

Haven House Services is a service provider for emergency, transitional, and outreach services as well as a strong advocacy organization

Barbara Anderson

P.O. Box 1544 Jeffersonville, IN 47130 Ph. 812-284-3373 x105

### **Partners in Housing Development Corporation**

Partners in Housing works to develop affordable supportive housing.

630 North College Avenue, Suite 302

Indianapolis, IN 46204

Phone: 317-633-1861 Fax: 317-633-1862 Email: partners@inetdirect.net

## **YOUTH-HOTLINES-NUMBERS**

Abuse, Rape, Incest Hotline: **1-800-656-HOPE (4673)**  
Bulimia/Anorexia Hotline: **1-800-227-4785**  
Child Abuse Hotline: **1-800-4-A-CHILD 1-800-422-4453**  
Covenant House Crisis Line: **1-800-999-9999**  
Domestic Violence Hotline: **1-800-799-SAFE (7233)**  
Gang Activity Reporting: **1-800-421-6770**  
National Association for the Education of Homeless  
Children & Youth: **1-202-364-7392**  
National Center for Homeless Education: **1-800-308-2145**  
National Network for Youth: **1-202-738-7949**  
National Runaway Switchboard: **1-800-RUNAWAY**  
National Suicide Hotline: **1-800-SUICIDE**  
Peer Violence Hotline: **1-877-376-7848**  
Stand Up for Kids: **1-800-365-4543**  
United Way: **2 - 1 - 1**  
Young & Pregnant Hotline: **1-800-550-4900**  
Youth Depression Hotline: **1-800-448-4663**

## CRISES AND HOTLINES

Type	Organization	Phone #
Abuse	Adult Abuse Hotline	800-992-6978
MH/Substance	Adult & Child Mental Health Center	877-882-5122
MH/Substance	Aspire, Indiana	877-574-1254
MH/Substance	Aspire, Indiana Crisis	800-560-4038
Abuse	Child Abuse Hotline	800-800-5556
MH/Substance	Crisis & Suicide Intervention Service	800-273-TALK
MH/Substance	Cummins Crisis Line	888-244-6083
MH/Substance	Gallahue Crisis Line	800-662-3445
MH/Substance	Gallahue Mental Health Services	866-621-5719
Multi-Service Center	Homeless Youth Crisis Hotline (Outreach, Inc.)	877-686-3818
Domestic Violence	IN Coalition Against Domestic Violence Crisis Line	800-332-7385
Transportation	IndyGo	317-635-3344
MH/Substance	Midtown Crisis Line	317-630-8485
Infant Health	Mother Baby Health Line	317-221-BABY
MH/Substance	Trevor Project Helpline	866-488-7386
Veterans	Veterans' Suicide Hotline	800-273-TALK

## CLOTHING PANTRIES

### **Brightwood Community Center**

**546-8200 : 2410 N. Station St.**

Hours: Monday, Tuesday, Thursday (10:00 AM to 2:00 PM)

Services: Clothing and food pantry

Required: Photo ID and proof of address

### **Center Township Trustee, Marion County**

**633-3610 : 863 Massachusetts Ave.**

Hours: Monday–Friday: for the unemployed (7:30 AM to 4:00 PM) for the employed (7:30 AM to 5:00 PM)

Services: Emergency assistance with transportation by providing a bus ticket, while waiting to receive first paycheck. GED services are provided. Employment services, including filling out job applications and updating a resume are available.

Required: For bus ticket assistance, verification of a job is required. For all services except employment services being a resident of Center Township is required. Must be 18 years with social security card and photo ID.

### **Central Christian Church**

**635-6397 : 701 N. Delaware St.**

(Door #2 faces Ft. Wayne Ave.)

Hours: Monday (10:00 AM to Noon, closed holidays)

Services: Free Clothing

Required: Photo ID

## CLOTHING PANTRIES

### **Crisis Office of Catholic Charities**

**236-1556 : 1435 N. Illinois St.**

Hours: Monday—Thursday (10:00 AM to Noon and  
1:00 PM to 3:00 PM)

Required: Photo ID or document with your name on it. Must  
arrive before opening time to be served.

### **Fletcher Place Community Center**

**636-3466 : 1637 Prospect St.**

Hours: Monday—Thursday (9:00 AM to Noon)

Services: Clothing, hygiene products, blankets, sleeping  
bags, new underwear and socks.

Required: Photo ID

### **LBC Community Center**

**217-1409 : 709 S. Lynhurst Dr.**

Hours: Monday—Friday 12:00 PM to 5:00 PM

Required: Must call ahead of time for appointment.

Services: Clothing; 12 items per person

### **Maternity Outreach Ministry**

**891-2130 : 1325 N. German Church Rd.**

(Yellow house next to Heather Hills Baptist Church)

Hours: Monday (9:00 AM to Noon), Tuesday (5:30 PM to  
7:30 PM), Saturday (9:00 AM to Noon); closed  
holidays

Services: Children's clothing sizes infant—child 6, diapers  
and maternity clothes.

Preferred: Photo ID and must arrive at least one hour  
before closing.

## **CLOTHING PANTRIES**

### **Meridian Pregnancy Center**

**926-9177 : 3266 N. Meridian St., 1st floor**

Hours: Monday—Friday (9:00 AM to 4:00 PM)

Services: Children's clothing sizes infant—2T, diapers and maternity clothes.

Required: Photo ID and must be the parent/legal guardian of an infant to pick up items. Call to schedule an appointment; no walk-ins.

### **Metro Baptist Center**

**687-0075 : 952 N. Pennsylvania St.**

Hours: Tuesday, Thursday (10:00 AM to 1:30 PM)

Services: Distribution of clothing and snacks.

Required: Photo ID will be required for service.

Fee: No Fee

### **Outreach, Inc.**

**951-8886 : 2822 E. New York St.**

Hours: 9:00 AM to 10:00 AM (Please call for an appointment)

Required: For ages 14-24

### **Westminster Neighborhood Ministries**

**632-9785 : 445 N. State Ave.**

Hours: Thursday (10:00 AM to 11:30 AM)

General: Clothing pantry is available to people who live in the service area.

# EMERGENCY SHELTERS

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## For Youth Only: 18 Years or Younger

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### **Children's Bureau Children's Shelter**

**634-5050 : 1575 Dr. Martin Luther King, Jr. St.**

General: For youth (boys & girls) newborn—17 years;  
please call 24 hours/day for availability.

Required: Must have parent/legal guardian permission to  
stay at the shelter.

### **Safe Families for Children Central Indiana**

**519-3839 : 7172 Graham Rd.**

General: For youth (boys & girls) newborn—17 years;  
please call 24 hours/day for availability.

Required: Must have parent/legal guardian permission to  
place children with host families.

### **Stopover, Inc.**

**635-9301 : 2236 E. 10th St.**

General: For youth (boys & girls) ages 13—17; call 24  
hours/day for emergency shelter or counseling.

Required: Must have parent/legal guardian permission to  
stay at the shelter.

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## For Married or Unmarried Couples with Children or Single Adults (Male or Female) with Children

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### **Dayspring Center**

**635-6780 : P.O. Box 44105 Indianapolis, IN 46244**

General: Intakes done 24 hours/day for families.

Hours: Shelter 24 hours/day, business hours 9:00 AM to  
5:00 PM

Services: Case management services, follow-up services for  
housing, employment, food and clothing resources.

Required: State ID or Driver's License. Resources are for  
homeless families with children.

# EMERGENCY SHELTERS

## **For God So Loved The World**

**359-1294 : 5353 E. Raymond Street**

General: Intakes done 24 hours/day

Required: Photo ID and must submit to a drug test.

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## **For Married Couples with Children or Single Adults (Male or Female) with Children**

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### **Interfaith Hospitality Network**

**261-1562 : 1850 N. Arsenal Ave.**

General: Intakes done Monday–Friday 8:00 AM to 5:00 PM  
(by appointment)

Required: ID Required

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## **For Married Couples (with or without children) or Single Adult Females (with children and/or pregnant)**

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### **Holy Family Shelter**

**635-7830 : 907 N. Holmes Ave.**

General: Call ahead Monday–Sunday (7:00 AM to 8:00 PM)

Required: For married adults a marriage certificate, and children a social security card.

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## **For Single Females (with or without children)**

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### **Queen of Peace Shelter**

**916-6753 : 2424 E. 10th St.**

General: Call ahead for availability. Intakes done 3:30 PM to 4:30 PM daily except Thursday

Required: Must be sober. Boys must be 5 years or younger.

## EMERGENCY SHELTERS

### **The Salvation Army Social Service Center**

**637-5551 : 540 N. Alabama St.**

General: Intakes done 24 hours/day

Required: Photo ID and may be subjected to a drug test.

### **Wheeler Mission Center for Women and Children**

**687-3630 : 3208 E. Michigan St.**

General: Call ahead Monday–Friday (10:00 AM to 2:00 PM)

Required: Photo ID and boys must be 12 years or younger.

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### **For Single Adult Men**

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### **For God So Loved The World**

**359-1294 : 5353 E. Raymond Street**

General: Intakes done 24 hours/day

Required: Photo ID and must submit to a drug test.

### **Good News Ministries**

**638-2862 : 2716 E. Washington St.**

General: Employed persons must pay up front \$80/week and unemployed persons must work 5 days/week at the mission. Contact Good News if your income is not enough to meet the \$80/week. Intakes done daily from 2:00 PM to 6:00 PM.

Required: Photo ID, must pass a breathalyzer, agree to random drug testing and attend chapel services while staying at the mission.

## EMERGENCY SHELTERS

### **Wheeler Mission Ministries—Shelter for Men**

**687-6795 : 520 E. Market St.**

**General:** Emergency shelter for men at least 18 years or older. Breakfast only for men who stayed the previous night. Daily check-in from 3:00 PM to 4:30 PM. Day Room open year-round. Case management services and limited transportation for clients available. Men can stay 10 consecutive nights in a month, but extensions are available once criteria is met.

**Required:** Attendance at chapel service or elective classes; ID preferred.

## EMPLOYMENT SERVICES

### **American Indian Center**

**917-8000/800-745-5872 : 2236 E. 10th St.**

Hours: Monday—Friday (9:00 AM to 5:00 PM) Call ahead for an appointment.

General: Must have a written document with your state or federally recognized tribal connection.

Services: Career counseling, training and placement.

### **Asian Help Services**

**924-4827 : 609 E. 29th St.**

(Broadway United Methodist Church)

Hours: Monday—Friday (9:00 AM to 5:00 PM); call ahead for an appointment.

General: Must be Asian or Asian American; services available in Korean and Japanese.

Services: Assistance with job search and preparation.

### **Christamore House**

**635-7211 : 502 N. Tremont Ave.**

Hours: Monday—Friday (8:00 AM to 5:00 PM) Call ahead to schedule appointment.

Services: Training in job readiness, assistance with job search and placement, social services, youth job training, college readiness, early childhood education afterschool program and employment assistance for ex-offenders.

Required: Photo ID and Social Security Card

# EMPLOYMENT SERVICES

## **Crisis Office of Catholic Charities**

**236-1556 : 1435 N. Illinois St.**

Hours: Monday—Thursday (10:00 AM to Noon and 1:00 PM to 3:00 PM)

Services: Free week-long bus pass for a new job only.

Required: Photo ID or document with your name on it and verification of new employment.

## **Fathers and Families Center**

**921-5935 : 2835 N. Illinois St.**

Hours: Call to sign up for classes.

General: For fathers 28 years and younger.

Services: Provide fatherhood development workshops, workforce development, education services, college/career services, and support services.

More Info: [www.fatherresource.org](http://www.fatherresource.org)

## **Fletcher Place Community Center**

**636-3466 : 1637 Prospect St.**

Hours: Call ahead to make an appointment.

Services: GED preparation.

## **Forest Manor Multi-Service Center**

**545-1204 : 5603 E. 38th St.**

Hours: Call ahead to schedule an appointment Monday—Friday (8:00 AM to 5:00 PM)

Services: 1-week job readiness training program (interview skills, résumé writing and goal setting) and Job Club

## EMPLOYMENT SERVICES

### **Goodwill Industries**

**524-4313 : 1635 W. Michigan St.**

Hours: Monday—Friday (8:00 AM to 5:00 PM)

Services: Employment consulting, basic computer course, career development course, employer expectation job club, and a public resource center.

More Info: <http://www.goodwillindy.org/mod/jobs/jobSeekerServices/>

### **Hawthorne Community Center**

**637-4312 : 70 N. Mount St.**

Hours: Call for more information.

Services: GED tutoring

Required: Photo ID

### **Indianapolis Public Schools - GED Office**

**226-4536 : 1301 E. 16th St., Room 217**

(Hope Education Center, Formerly School 26)

Hours: Call for locations and class schedules.

Services: Day classes for Adult Basic Education, GED preparation, English as a Second Language and Adult Literacy Education.

### **Indianapolis Urban League**

**693-7603 : 777 Indiana Ave.**

Hours: Monday—Friday (8:30 AM to 5:00 PM) Call for information on upcoming workshops.

Services: Assistance available through a 2-week job readiness training and job search assistance program. The program runs from 9:00 AM to 1:30 PM.

## EMPLOYMENT SERVICES

### **IndyPence Job Corps Center**

**524-6788 : 222 E. Ohio St., Suite 300**

Hours: Monday—Friday (8:00 AM to 4:00 PM) Orientation sessions Tuesday at 10:00 AM and Thursday at 1:00 PM. Call ahead for scheduling.

General: For women ages 16-24.

Services: Self-paced vocational training, GED preparation, and high school diploma. A living stipend is available to students.

Required: Social Security Card and birth certificate

### **La Plaza**

**890-3292 : 8902 E. 38th St.**

Hours: Call for available job listings.

General: For Latino persons only (English and Spanish).

Services: Job listings available.

### **Mary Rigg Neighborhood Center**

**639-6106 : 1920 W. Morris St.**

Hours: Monday—Friday (8:00 AM to 5:00 PM)

Services: GED classes, Job Club (help with résumé writing, job search and completing employment applications) and computer classes.

### **Martin Luther King, Jr. (MLK) Multi-Service Center**

**923-4581 : 40 W. 40th St.**

Hours: Monday—Friday (8:30 AM to 5:30 PM) to fill out an application

Services: 4-week job readiness training program including résumé writing, computer skills, time management, interview skills, budgeting, financial literacy, credit repair and job search.

Required: State issued ID

# EMPLOYMENT SERVICES

## Second Helpings

**632-2664 : 1121 Southeastern Ave.**

Hours: Monday—Friday (8:00 AM to 4:30 PM)

Services: 10-week culinary job training program. Apply online ([www.secondhelpings.org](http://www.secondhelpings.org)) or in person.

## United Northeast Community Development Corp.

**546-6240 : 3636 E. 38th St.**

Services: Individualized computer training  
Monday—Friday (8:00 AM to Noon);  
Drop-in computer use Monday—  
Friday (Noon to 5:00 PM)

## United States Department of Labor

**866-487-2365 : TTY 877-889-5627**

General: English and Spanish.

Services: Provide info for local and national programs for job training and unemployment assistance.

## Vocational Rehabilitation Services

**921-3825/877-715-5296**

Hours: Monday—Friday (8:00 AM to 4:30 PM); call or walk in for an appointment.

General: For persons with a physical or mental impairment.

Services: Job training, placement and rehabilitation technology (assistive devices and services).

## WorkOne East

**358-4500 : TTY 317-358-4535 : 2525 N. Shadeland Ave., Ste C-3**

Hours: Monday—Wednesday, Friday (8:00 AM to 4:30 PM), Thursday (10:00 AM to 4:30 PM). For more info about other WorkOne locations, call 211 or visit [www.workoneindy.org](http://www.workoneindy.org).

## **EX-OFFENDER RE-ENTRY ASSISTANCE**

### **Notes on Re-entry Assistance**

In addition to the agencies listed below, there are Community and Multi-Service Centers listed in this Handbook that have programs designed for ex-offenders as well.

### **Fathers and Families Center**

**921-5935 : 2835 N. Illinois St.**

Hours: Call to sign up for classes.

General: For fathers 28 years and younger.

Services: Provide fatherhood development workshops, workforce development, education services, college/career services and support services.

More Info: [www.fatherresource.org](http://www.fatherresource.org)

### **PACE, Inc.**

**612-6800 : 2855 N. Keystone Ave., Suite 110**

Hours: Monday—Friday (9:00 AM to 12:00 PM and 1:00 PM to 4:00 PM) Orientation every Monday. Must call to schedule a time to attend.

General: Persons with a felony conviction only.

Services: Job readiness workshops, Job Club, free and confidential HIV/AIDS testing and counseling, wrap-around case management, substance abuse and mental health assistance.

## FOOD PANTRIES

\*Note hours of operation before visiting food pantries and take all requirements with you. It is recommended you arrive earlier than a food pantry's opening to ensure you receive services.

### **Brightwood Community Center**

**546-8200 : 2410 N. Station St.**

Hours: Monday, Tuesday, Thursday (10:00 AM to 2:00 PM)

Services: Clothing and Food pantry

Required: Photo ID and Proof of address

### **Cathedral Kitchen of Sts. Peter & Paul Cathedral**

**632-4360 : 1350 N. Pennsylvania St.**

Hours: Tuesday, Thursday (9:30 AM to 10:45 AM)

Required: No requirements.

### **Centenary Christian Church**

**639-1418 : 1035 N. Oxford St.**

Hours: Monday 10:00 AM to 2:00 PM

Services: Food Pantry available to assist families once per month.

### **Central Christian Church**

**635-6397 : 701 N. Delaware St., Door #1**

(Faces Ft. Wayne Ave.)

Hours: Last Saturday of each month (11:00 AM to Noon)

Required: No requirements.

### **Chapel Rock Christian Church**

**247-9739 : 2020 N. Girls School Rd.**

Hours: First and third Thursday of every month  
(5:30 PM to 7:00 PM)

Required: Photo ID

## **FOOD PANTRIES**

### **Community Caring and Sharing Inc.**

**243-8023 : 2830 S. Holt Rd.**

Hours: Tuesday, sign in at 9:30 AM  
Required: Photo ID

### **Crisis Office of Catholic Charities Indianapolis**

**236-1556 : 1435 N. Illinois St.**

Hours: Monday—Thursday (10:00 AM to Noon and 1:00 PM to 3:00 PM) Clients should arrive 15 minutes before scheduled time to receive assistance.  
Required: Photo ID or document with your name on it

### **Eastern Star JEWEL Human Services**

**547-5483 : 5719 Massachusetts Ave.**

Hours: Monday, Tuesday, Friday (9:00 AM to 2:00 PM), Thursday (1:00 PM to 6:00 PM)  
Required: Photo ID, Social Security Card for all members of household, proof of residence and proof of address.

### **Forest Manor at Kennedy King Park**

**327-7008 : 601 E. 17th St.**

Hours: Tuesday and Thursday (9:00 AM to Noon)  
Required: Call ahead to learn about requirements and make sure the case manager is available.

### **Hawthorne Community Center**

**637-4312 : 70 N. Mount St.**

Hours: Last Thursday of the month from 1:00 PM to 3:00 PM

## FOOD PANTRIES

### **Mary Rigg Neighborhood Center**

**639-6106 : 1920 W. Morris St.**

Hours: Monday, Wednesday, Thursday (1:00 PM to 3:00 PM)

Required: Photo ID and Social Security Card and must live in Mary Rigg Neighborhood Center service area.

### **Martin Luther King, Jr. (MLK) Multi-Service Center**

**923-4581 : 40 W. 40th St.**

Hours: Tuesday and Wednesday (2:00 PM to 4:00 PM)  
Thursday (10:00 AM to 1:00 PM)

Required: Government issued Photo ID and Social Security Card.

### **Olive Branch Christian Church**

**783-6136 : 101 E. Raymond St.**

Hours: Tuesday (11:00 AM to 1:00 PM)

Required: Photo ID and proof of residency required

### **Promiseland Christian Community Church**

**924-0855 : 802 Edgemont Ave.**

Hours: Tuesday (4:00 PM to 6:00 PM)

General: First come first served basis. Assistance available to families/address two times per month.

Required: Any Identification

### **Westminster Neighborhood Ministries**

**632-9785 : 445 N. State Ave.**

Hours: Thursday (10:00 AM to 11:30 AM)

General: Food pantry is available to individuals who live in the service area.

## HEALTHCARE: HIV AND OTHER STDs

### **Bell Flower Clinic**

**221-8300 : 1101 W. 10th St.**

- Hours: Call for hours and availability. Walk in hours  
Monday, Thursday, Friday (7:00AM)
- General: For individuals 14 years and older, parental  
consent not required.
- Services: Confidential testing for a variety of sexually  
transmitted infections for residents 14 years  
and older, pre- and post-test counseling and  
treatment available.
- Fees: \$10, may be waived

### **Bethlehem House 920-1519**

**: 130 E. 30th St.**

(Mapleton Fall Creek Multi-Service Center)

- Hours: Monday—Friday (8:00 AM to 5:00 PM)
- Services: Case management and counseling for HIV-  
positive individuals ages 18 and older.
- Required: Referral from social service provider.
- Fees: Free

### **Concord Neighborhood Center**

**637-4376 : 1310 S. Meridian St.**

- Hours: Monday—Friday (9:00 AM to 5:00 PM); call or  
walk in to make an appointment.
- Services: HIV case management.
- General: Priority is given to families who live within the  
catchment area and/or are interested in  
locating to the near south side.
- Fees: Free

## HEALTHCARE: HIV AND OTHER STDs

### **Substance Use Outreach Services**

**221-4618 : 2951 E. 38th St.**

(Parker Building)

Hours: Monday—Friday (9:00 AM to 5:00 PM)

Services: Information and referral to times and locations for all Marion County Health Department HIV and STD testing sites, free HIV and STD tests and free condoms.

### **The Damien Center**

**632-0123 : 26 N. Arsenal Ave.**

Hours: Monday, Tuesday and Thursday (9:00 AM to 6:00 PM) Wednesday (11:00 AM to 6:00 PM) Friday (9:00 AM to 5:00 PM)

Services: Confidential HIV tests. For persons who are HIV-positive: case management, counseling, support groups, food, housing and legal assistance.

Fees: Free

## HEALTHCARE: MEDICAL

### **Gennesaret Dental and Wellness Center**

**955-0217 : 725 N. Pennsylvania St..**

Hours: Call for hours and eligibility.

General: Dental services are for adults only.

### **Gennesaret Free Clinic**

**639-5645**

Hours: Call for open clinic times and locations.

### **Good Samaritan Health Clinic**

**638-2862 : 11 Eastern Ave.**

Hours: Monday, Tuesday (9:00 AM to 5:00 PM),  
Thursday (9:00 AM to 7:00 PM); call or walk in to  
schedule an appointment.

General: For persons without health insurance.

Services: General medical care from family doctors.

Fees: Free doctor visits; cash only for medicine and lab  
tests.

### **HealthNet People's Dental Center**

**782-2127 : 2340 E. 10th St.**

Hours: Walk in hours Monday (11:00 AM or 4:00 PM)  
Tuesday—Friday (1:00 PM to 4:00 PM)

General: Walk in appointments are a first come first  
served basis.

Fees: Sliding scale based on income.

### **Wishard Memorial Hospital**

**639-6671 : Emergency Room : 1001 W. 10th St.**

Hours: 24 hours/7 days a week

## **HealthNet People's Health Center**

**633-7364 : 2340 E. 10th St.**

- Hours: Monday, Wednesday (8:00 AM to 4:30 PM),  
Tuesday, Thursday, Friday (8:00 AM to 4:30 PM)
- General: Spanish interpretation available.
- Services: Family practice, vision care, mental health  
counseling and treatment, foot care,  
pediatrics and women's health and pregnancy  
exams and care.
- Fees: Sliding scale based on income. Free pregnancy  
tests and confidential HIV, Syphilis and  
Hepatitis C tests.

## **Homeless Initiative Program (HIP)**

**931-3055 : 1835 N. Meridian St.**

- Hours: Various times at multiple locations; call for  
details.
- Services: Visits with healthcare professionals for a  
variety of health problems.
- Fees: Free

## **Shalom Health Care Center**

**291-7422 : 3400 N. Lafayette Rd., Suite 200**

- Hours: Monday—Wednesday (7:30 AM to 5:00 PM),  
Thursday (9:00 AM to 7:00 PM), Friday (7:30  
AM to 1:00 PM) and the first and third Saturday  
of each month (7:30 AM to 1:00 PM); call for an  
appointment.
- Services: Primary healthcare.
- Fees: Sliding scale based on income.

# GOVERNMENT AID/IDENTIFICATION

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## To get a Birth Certificate:

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**Marion County Health Department**  
**221-2400, ext. 0 : 3838 N. Rural St.**

Hours: Monday, Tuesday, Thursday, Friday (8:00 AM to 5:00 PM), Wednesday (9:00 AM to 7:00 PM)

Other: If you were born outside Marion County, schedule an appointment with a case manager for further assistance.

If you were **born in Marion County**, take \$10 and one of the following forms of ID to the Marion County Health Department to fill out an application:

- State ID
- Military ID
- Passport
- Department of Correction Card (within 6 months of release)
- School ID with photo and signature on the card (from current school year only)

If you have none of the above ID, someone can apply with you with his/her proper ID from the list above. This person could be your:

- Parent
- Spouse
- Legal guardian (with legal guardian paperwork)
- Sibling over 21 years
- Grandparent
- Child over 21 years

# GOVERNMENT AID/IDENTIFICATION

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## To get a State ID:

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Take the following documents to any Bureau of Motor Vehicles License Branch during business hours:

- Birth Certificate or US Passport
- Social Security Card
- Two proofs of Indiana residency, such as a bank statement, government document (if you are homeless, you can provide a letter from a shelter or social service agency that is willing to accept mail for you).
- Immigration documents if you are a foreign national.

Fees: \$13 for state SecureID card. The non-SecureID card is free if you are getting it for voting purposes.

### License Branch closest to downtown:

**888-692-6841 : 1400 Madison Ave. : [www.in.gov/bmv](http://www.in.gov/bmv)**

Hours: Tuesday (8:30 AM to 7:00 PM), Wednesday—  
Friday (8:30 AM to 5:00 PM), Saturday  
(8:30 AM to 12:30 PM)

# GOVERNMENT AID/IDENTIFICATION

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## **To get Food Stamps, Medicaid or TANF (Temporary Assistance to Needy Families):**

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Visit FSSA (Family and Social Services Administration) office nearest to you and complete an application. There is one combined application for all programs. Call 2-1-1 to find the FSSA office closest to you.

### **Downtown FSSA office**

**233-3328 : 3266 N. Meridian St., Suite 400**

Hours: Monday—Friday (8:00 AM to 4:30 PM)

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## **To apply for affordable health insurance:**

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### **Healthy Indiana Plan (HIP)**

**877-GET-HIP-9**

Hours: Call to find a location near you where you can apply.

Services: Affordable health insurance for low- to no-income persons who are not eligible for Medicaid; premiums based on income.

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## **To apply for Women, Infants and Children (WIC) assistance:**

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Call the Mother Baby Health Line at 221-BABY to find a Marion County Health Department Clinic nearest to you to make an appointment to apply for WIC.

## GOVERNMENT AID/IDENTIFICATION

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To apply for a Social Security Card, Supplemental Security Income (SSI) or Social Security Disability (SSD):

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### Social Security Office

**1-800-772-1213: 575 N Pennsylvania St., Room 685**

Hours: Monday–Friday (9:00 AM to 3:30 PM)

Required: Photo ID (this will be required for you to enter the building).

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### To get other Government Aid:

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Make an appointment to see a case manager at one of the multi-service centers listed on pages **42-43**.

## LEGAL SERVICES

### **Homeless Legal Project of Indiana Legal Services**

**423-8909 : 1033 E. Washington St.**

(Horizon House)

Hours: Monday, Tuesday, Friday (7:00 AM to 3:00 PM)

Services: Legal advice and representation for civil cases.

### **Indiana Civil Liberties Union**

**635-4059 : 1031 E. Washington St.**

Hours: Monday—Friday (8:30 AM to 5:00 PM); call or walk in to file a complaint.

Services: Legal assistance with civil liberties issues against government agencies.

### **Indianapolis Legal Aid Society**

**635-9538 : 615 N. Alabama St., Room 122**

(English Foundation Building)

Hours: Monday—Friday (9:00 AM to 5:00 PM); call or walk in to make an appointment.

Services: Legal assistance for family law issues (divorce, custody, child support), landlord/tenant issues and bankruptcy and civil issues.

Fees: Free to eligible low- to no-income individuals

### Neighborhood Christian Legal Clinic

**429-4131**

- Hours:** Call 429-4158 for the times and locations for new client intakes. Arrive 15-30 minutes early for the walk-in time you select.
- General:** Assistance offered in Spanish and English.
- Services:** Legal assistance with civil issues. No assistance provided for divorce or criminal cases.
- Fees:** Legal advice is free; cases are accepted for representation based on income and availability of lawyers.

## MEALS

It is a good idea to take identification with you to service sites, as it may be required to access services.

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### Breakfast

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#### **Cathedral Kitchen of Sts. Peter and Paul Cathedral**

**632-4360 : 1350 N. Pennsylvania St.**

Hours: Monday–Friday (8:45 AM to 10:00 AM)

#### **Fletcher Place Community Center**

**636-3466 : 1637 Prospect St.**

Hours: Tuesday, Thursday, Friday (8:30 AM to 9:45 AM)

#### **IPS Summer Food Service Program**

**226-4772**

Hours: Call for locations, times and starting dates.

General: Open to any person 18 years or younger in need. Serves free breakfast at various locations throughout the city during June and July.

#### **Wheeler Mission Center for Women and Children**

**687-3630 : 3208 E. Michigan St.**

Hours: 7 days/week (8:00 AM to 8:15 AM; sign in for your free meal)

Required: For women and children only; boys must be under the age of 12.

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**Mid-Day Lunch**

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**Bethel AME Church****634-7002 : 414 W. Vermont St.**

Hours: Tuesday (Noon to 1:00 PM—sack lunch)

**Cathedral Kitchen of Sts. Peter and Paul Cathedral****632-4360 : 1350 N. Pennsylvania St.**

Hours: Saturday lunch served (11:30 AM to 12:30 PM)

Sunday—coffee served (11:00 AM to 12:00 PM)

lunch served (12:00 PM to 1:00 PM)

**IPS Summer Food Service Program****226-4772**

Hours: Call for locations, times and starting dates.

General: Open to any person in need 18 years or younger.

Serves free lunch at various locations  
throughout the city during June and July.**Martin Luther King, Jr. (MLK) Multi-Service Center****923-4581 : 40 W. 40th St.**

Hours: Monday-Friday (11:00 AM to 1:00 PM)

**Roberts Park United Methodist Church****635-1636 : 401 N. Delaware St.**

Hours: Sunday (Noon to 12:45 PM)

**Tabernacle Presbyterian Church****923-5458 : 418 E. 34th St.**Hours: Monday, Wednesday and Friday (11:00 AM to  
12:30 PM)

## MEALS

### **Tear Down the Walls Ministries**

**457-8974 : 1020 Roache St.**

Hours: Bible study and lunch Wednesday and Friday  
(Noon)

### **Westminster Neighborhood Ministries**

**632-9785 : 445 N. State Ave.**

Hours: Thursday (10:00 AM to 11:30 AM)

### **Wheeler Mission Ministries—Shelter for Men**

**687-6795 : 520 E. Market St.**

Hours: Monday—Saturday (Noon to 12:30 PM; must  
sign up for meal ticket upon arrival)

Required: For men at least 18 years.

### **Wheeler Mission Center for Women and Children**

**687-3630 : 3208 E. Michigan St.**

Hours: 7 days/week (11:30 AM to 11:45 PM; sign in for  
your free meal)

Required: For women and children only; boys must be  
under the age of 12.

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**Dinner**

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**Fletcher Place Community Center****636-3466 : 1637 Prospect St.**

Hours: Monday and Wednesday (3:00 PM to 4:30 PM)

**Outreach, Inc.****951-8886 : 2822 E. New York St.**

Hours: 9:00 AM to 10:00 AM

Required: For ages 14-24

**The PourHouse, Inc.****507-8982/866-814-8314**

(Outside on south steps of World War Memorial, facing Vermont)

Hours: Wednesday, Sunday (6:00 PM to 9:00 PM)  
(community gatherings and sack lunch in all weather). All other hours are by appointment.Required: For homeless persons at least 18 years  
(absolutely no children).**Cathedral Kitchen of Sts. Peter and Paul Cathedral****632-4360 : 1350 N. Pennsylvania Street**

Hours: Monday (6:30 PM—dinner provided)

**Wheeler Mission Ministries—Shelter for Men****687-6795 : 520 E. Market St.**Hours: 7 days/week (5:00 PM to 5:30 PM; must  
sign up for your free meal ticket 3:00 PM to  
5:30 PM)

Required: For men at least 18 years.

## MEALS

### **Wheeler Mission Center for Women and Children**

**687-3630 : 3208 E. Michigan St.**

Hours: Monday—Sunday (5:00 PM to 5:45 PM; sign in for your free meal)

Required: For women and children only; boys must be under the age of 12.

## MENTAL HEALTH & SUBSTANCE ABUSE

Emergency Shelters listed in the Handbook have treatment programs available for shelter residents.

### **Adult & Child Mental Health Center, Inc.**

**882-5122 : 8320 Madison Ave.**

- Hours: Call 24 hours/day for crisis services, and to schedule an appointment call Monday—Friday (8:00 AM to 5:00 PM)
- Services: For persons at least 18 years: case management, mental health and/or addictions counseling, medication management, lessons in independent living skills and socialization. For persons 17 years and younger: case management, mental health counseling, and medication management.
- Fees: Sliding scale based on income.
- Required: Photo ID

### **Adult Rehabilitation Center (ARC)**

**638-6585 : 711 E. Washington St.**

- Hours: Monday—Friday (8:00 AM to 8:00 PM)
- General: For men at least 18 years in good physical health, willing to adjust their routine to reflect a productive lifestyle. Walk in to sign up for the program. All applicants must be evaluated by the program staff in order to be admitted.
- Services: Highly structured, six-month residential drug and/or alcohol addictions recovery program. This includes work therapy, spiritual counseling, anger management and relapse prevention training etc.
- Fees: Free (Applicants who receive income from Disability, SSI, etc. will be charged a room and board fee based on sliding scale).

# MENTAL HEALTH & SUBSTANCE ABUSE

## **Crisis and Suicide Intervention Service**

### **800-273-TALK**

Services: 24-hour crisis line providing over-the-phone counseling and contact information for mental health resources.

## **Aspire, Indiana**

### **574-1254 : (Formerly BehaviorCorp)**

Hours: Monday—Friday (8:30 AM to 4:00 PM); call for an appointment.

General: For children and adults, including persons who are deaf.

Services: Group and individual counseling for mental health and/or drug and alcohol addiction, medication management, residential programs, partial and full hospitalization, intensive outpatient treatment and case management.

Fees: Sliding scale based on income.

## **Amber Woods Center**

### **536-7100 : 1431 N. Delaware St.**

(Formerly Community Addiction Services of IN - CASI) Hours:

Monday—Thursday (9:00 AM to 6:00 PM), call or walk in to schedule an assessment appointment. Emergency number: 408-9822

General: For adolescents and adults.

Services: Counseling for alcohol, drugs, and/or gambling addictions.

Fees: Accepts Medicaid and Hoosier Healthwise; sliding scale fee applied per visit.

# MENTAL HEALTH & SUBSTANCE ABUSE

## Cummins Behavioral Health

**247-8900 : 2345 S. Lynhurst Dr., Suite 205**

- Hours: Monday and Wednesday (8:00 AM to 8:00 PM), Tuesday and Thursday (9:00 AM to 8:00 PM), Friday (9:00 AM to 5:00 PM); call or walk in to schedule an appointment.
- General: The outpatient community mental health center provides services to adults and families for the entire spectrum of mental illness including addictions services.
- Services: Individual and group therapy, psychiatry, case management, life skills and addictions services.
- Fees: Medicare, Medicaid and uninsured patients are accepted. A sliding scale fee is set for customers with no mental health coverage.

## Gallahue Crisis

**621-5700 : 7165 Clearvista Way**

(Community Hospital North Psychiatric Pavilion)

- Hours: 24 hours/day
- Services: Crisis intervention including emergency assessment, information and referral and evaluation for in-patient treatment.
- Fees: Sliding scale based on income.

## Gallahue Mental Health Services

**866-621-5719**

- Hours: Monday–Friday (9:00 AM to 5:00 PM); call to make an appointment.
- Services: Case management, mental health and/or addictions counseling and treatment.
- Fees: Sliding scale based on income.

# MENTAL HEALTH & SUBSTANCE ABUSE

## **Midtown Community Mental Health Center**

**630-7791**

- Hours: Call 24 hours/day to schedule an appointment.  
Services: Mental health and addictions counseling and treatment.  
Fees: Sliding scale based upon income.

## **Midtown Crisis Line**

**630-8485**

- Services: 24-hour crisis line providing over-the-phone counseling and contact information for mental health resources.

## **Pathway to Recovery**

**926-8557 : 2135 N. Alabama St.**

- Hours: Monday—Wednesday (8:00 PM), Thursday (7:30 PM), Friday (10:00 PM), Saturday (11:00 PM)  
Services: Dual support group (weekly support group for people struggling with mental health issues and/or drug or alcohol addictions). The times listed above are for the 12-step meetings for persons overcoming drug or alcohol addictions.  
Fees: Free.

## MENTAL HEALTH & SUBSTANCE ABUSE

### **St. Vincent Stress Center**

**338-4800 : 8401 Harcourt Road**

- General:** Mental Health, substance abuse and dual diagnosis treatment for children, adolescents, young adults, adults and seniors.
- Services:** Crisis and Referral, inpatient treatment, partial hospitalization programs, intensive outpatient programs, aftercare groups, individual outpatient counseling, other specialized education and consultation programs.
- Hours:** Crisis referral offered 24 hours/day by calling 338-4800.
- Fees:** Commercial insurance, some Medicaid insurance products, Medicare or fee for service. No sliding fee scale.

### **The Salvation Army Harbor Light Center**

**972-1450 : 2400 N. Tibbs Ave.**

- Hours:** Call ahead for an assessment.
- Services:** In-patient detoxification services (2 to 10 days).
- Fees:** \$50 for initial admission, remaining charges are based on a sliding scale.

### **Trevor Project Helpline**

**866-488-7386**

- General:** For gay, lesbian, bisexual, transgender, queer and/or questioning youth.
- Services:** 24-hour toll-free suicide crisis line providing over-the-phone counseling and national referral.

# MULTI-SERVICE CENTERS

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## For All Ages

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### Homeless Initiative Program (HIP)

**931-3055 : 1835 N. Meridian St.**

Hours: Monday, Tuesday and Thursday (8:30 AM to 11:30 AM and 1:00 PM to 4:30 PM), Wednesday (1:00 PM to 4:00 PM), Friday (8:30 AM to 11:30 AM)

Veterans' Employment Assessment Hours:

Monday (9:00 AM), Thursday (1:00 PM)  
Veterans should bring VA medical card or DD214 for Homeless Veterans Reintegration Program services.

General: For Individuals and families, including emancipated minors.

Services: Case management, employment assistance, walk-in, outreach and veteran's services.

### Horizon House

**423-8909 : 1033 E. Washington St.**

Hours: Monday, Tuesday, Thursday, Friday (7:00 AM to 3:00 PM); Wednesday (7:00 AM to 12:30 PM). Street outreach on Tuesday (12:00 PM to 8:30 PM) and Thursday (8:00 AM to 4:30 PM)

General: For homeless men, women and children of any age. Children must be accompanied by a parent or guardian.

Services: Restrooms/showers, laundry, local telephone access, mail pick up, case management, job training, mental health services, housing relocation and support, medical/mental health clinic and legal consultation. First-time visitors should arrive at 7:00 AM or 10:00 AM.

## MULTI-SERVICE CENTERS

### **Tear Down the Walls Ministries (DAT House)**

**457-8974 : 1020 Roache St.**

- Hours: Wednesday and Friday (10:00 AM to 2:00 PM); by appointment only: Monday, Tuesday, Thursday
- General: Outreach to the underserved homeless of Indianapolis.
- Services: Computer lab, counseling, case management, clothing, lunch, bible study and employment assistance.
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### **For Age 24 and Under**

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#### **Outreach, Inc.**

**951-8886 : 2822 E. New York St.**

- Hours: 9:00 AM to 10:00 AM
- Offers: Wraparound advocacy services (ages 14-24), high school services for homeless youth, 24-hour emergency hotline (1-877-686-3818), employment assistance, health insurance advocacy, food pantry, laundry and shower facilities, street outreach and Drop-In Center.

#### **Restoring Lives West, Inc.**

**402-5101 : 709 S. Lynhurst Dr.**

(Lynhurst Baptist Church Community Center)

- Hours: Monday—Friday (9:00 AM to 2:00 PM); call for an appointment 24 hours/day.
- Services: Clothing pantry, food pantry, employment assistance, counseling, case management and shower and laundry facilities.

## SCHOOL SERVICES

Families who are staying with family members or friends are referred to as "doubled-up." Not all families that are doubled-up are homeless, but families who stay with others because of economic hardship are covered by the McKinney-Vento Act and are entitled to the rights it provides for students.

All school corporations have at least one McKinney-Vento Liaison to help with enrollment, transportation, immunizations or immunization records, birth certificates and disputes with the school district. They also help youth without parents or guardians. Call your corporation's central administration office for your school's McKinney-Vento Liaison.

### **Beech Grove City Schools**

788-4481 : 5334 Hornet Ave.

### **Decatur Township**

856-5265 : 5275 Kentucky Ave.

### **Franklin Township**

862-2411 : 6141 S. Franklin Rd.

### **Indianapolis Public Schools**

226-4000 : 120 E. Walnut St.

### **Lawrence Township**

423-8200 : 7601 E. 56th St.

### **Perry Township**

789-3700 : 6548 Orinoco Ave.

## SCHOOL SERVICES

### **Pike Township**

293-0393 : 6901 Zionsville Rd.

### **Speedway Schools**

244-0236 : 5335 W. 25th St.

### **Warren Township**

869-4300 : 975 N. Post Rd.

### **Washington Township**

845-9400 : 8550 Woodfield Crossing Blvd.

### **Wayne Township**

243-8251 : 1220 S. High School Rd.

# FOR VICTIMS OF DOMESTIC VIOLENCE

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## Counseling

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### Family Service

**634-6341 : 615 N. Alabama St., Suite 320**

(English Foundation Building)

Hours: Monday—Thursday (8:30 AM to 8:00 PM), Friday (8:30 AM to 5:00 PM)

General: Services offered in Spanish and English.

Services: Group and individual counseling for families experiencing domestic violence, support groups, 8-week group program on how to recover from the experience of domestic abuse for children ages 3-17, anger management classes and parent education classes.

Fees: Sliding scale fee applied per visit

### Legacy House

**554-5272 : 2505 N. Arlington Ave.**

(Lower level of the North Arlington Community Health Center)

Hours: Monday—Friday (9:00 AM to 5:00 PM)

General: For men, women and children (as young as 4) who are victims of violent crimes.

Services: Counseling, crisis intervention, mentoring and support groups.

Fees: Free

# FOR VICTIMS OF DOMESTIC VIOLENCE

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## Crisis

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### **Adolescent and Adult Center of Hope**

**630-6180**

*Visit Wishard Hospital Emergency Room 24 hours/day for immediate care.*

General: For persons 16 years and older.

Services: Medical care, forensic evidence collection, injury documentation and crisis intervention to victims of sexual assault and family violence immediately following an assault. Follow-up medical care and counseling services also.

Fees: Financial assistance available based on need.

### **Indiana Coalition Against Domestic Violence Crisis Line**

**800-332-7385**

Services: 24-hour toll-free number that provides over-the-phone counseling and referral information.

### **Pediatric Center of Hope**

**944-5000**

General: Call 24 hours/day and ask for Pediatric Center of Hope nurse on call. For children 15 years and younger.

Services: Medical care, forensic evidence collection, injury documentation and crisis intervention to victims of sexual assault and family violence immediately following an assault. Follow-up medical care and counseling services also.

Fees: Financial assistance available based on individual needs assessment.

# FOR VICTIMS OF DOMESTIC VIOLENCE

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## Emergency Shelter and Services

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### **The Salvation Army Social Service Center**

**637-5551 : 540 N. Alabama St.**

General: For homeless victims of domestic violence:  
exclusively women and women with children.  
Intakes done 24 hours/day.

Required: Photo ID; must take a drug test

### **Waldron W.I.N.G.S. (Women In Need Growing Strong)**

**926-4357 or 2-1-1**

Hours: Intake hours Monday–Friday (9:00 AM to  
4:00 PM).

General: Domestic violence shelter for single men and  
women or men and women with children. May  
only make contact through Connect2Help (211),  
law enforcement or hospitals. No self-  
referrals accepted.

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## Emergency Preparedness

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### **Brightwood Community Center**

**546-8200 : 2410 N. Station St.**

Hours: As Scheduled

Services: Life Skills for Women, a 10-week course

Required: Expressed interest

# FOR VICTIMS OF DOMESTIC VIOLENCE

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## General Support

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### **The Julian Center**

**941-2200 : 2011 N. Meridian St.**

- Hours: Monday—Thursday (8:30 AM to 5:00 PM), Friday (8:30 AM to 4:00 PM); intakes done 24 hours/day, call for an appointment.
- General: For all victims of domestic violence, although the shelter is reserved for women and women with children.
- Services: Mental health counseling, with an expertise in counseling for abuse and trauma related issues.
- Fees: Sliding scale fee applied per visit

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## Law Enforcement Assistance

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### **Indianapolis Metropolitan Police Department Victim Assistance**

**327-3331 : TTY 327-3315 : 50 N. Alabama St., Suite E324**

- Hours: Monday—Friday (8:00 AM to 4:00 PM)
- Services: Crisis counseling, information and referral and assistance with filing Violent Crime Compensation forms. Information about the criminal justice system, including court procedures, the prosecutor's role and how to obtain protective orders.

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## Legal Services

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### **Marion County Clerk's Office of Protective Order Intake**

**327-8577 : 200 E. Washington St., Court 21**

(City-County Building)

Hours: Monday—Friday (8:00 AM to 3:00 PM)

Services: Protective orders to victims of domestic violence;  
walk in to file protective orders.

Fees: Free

## VETERANS' ASSISTANCE

Please bring proof of veteran status to any of these locations (i.e., a VA medical card or DD214 military discharge form).

### **HVAF of Indiana, Inc.**

#### **951-0688 : 964 N. Pennsylvania St.**

- Hours: Housing hours are Tuesday and Thursday (9:30 AM to 12:30 PM) and Outreach hours are Tuesday and Thursday (12:30 PM to 3:30 PM)
- General: For homeless or near homeless veterans of the military.
- Services: Food, clothing, personal hygiene items, street outreach and supportive housing to homeless male and female veterans.

### **Indianapolis Vet Center**

#### **988-1600 : 8330 Naab Rd., Suite 103**

- Hours: Monday—Friday (8:00 AM to 4:30 PM); walk in or call to sign up for services.
- General: For all veterans.
- Services: Individual and group therapy counseling.
- Fees: Free

### **Veterans' Suicide Hotline**

#### **800-273-TALK**

- Services: 24-hour toll-free number providing immediate crisis counseling.

## VETERANS' ASSISTANCE

### **Richard L. Roudebush VA Medical Center**

**554-0000/888-878-6889 : 1481 W. 10th St.**

Emergency Hours: 24 hours/day

Hours: Monday—Friday (8:00 AM to 4:30 PM); walk in to sign up for non-emergency services.

Services: 21-day detoxification center, domiciliary care (residential rehabilitation and low maintenance long-term healthcare), mental health and addictions counseling, obesity treatment and group therapy to quit smoking.

Fees: Financial assistance available to eligible low-income individuals.

### **Veterans' Benefits**

**800-827-1000 : 575 N. Pennsylvania St., Rm. 324**

Hours: Call ahead for assistance.

General: For homeless or near homeless veterans of the military.

Services: Veterans' claims assistance benefits, referrals for housing, employment, ex-offender re-entry and other resources.

Fees: Free

### **Veterans of Foreign Wars (VFW)**

**916-3629 : 575 N. Pennsylvania St., Room 319**

Hours: Monday—Friday (8:00 4:00PM); walk in or call for assistance.

General: For veterans and surviving spouses.

Services: Assistance filing for benefits.

Fees: Free

## NEIGHBORHOOD COMMUNITY CENTERS

### **Brightwood Community Center**

**546-8200 : 2410 N. Station St.**

[www.brightwoodcc.org](http://www.brightwoodcc.org)

### **CAFE - Community Alliance of the Far Eastside**

**890-3288 : 8902 E. 38th St.**

[www.cafeindy.org](http://www.cafeindy.org)

### **CAGI - Community Action of Greater Indianapolis**

**396-1800 : 2445 N. Meridian St.**

[www.cagi-in.org](http://www.cagi-in.org)

### **Christamore House**

**635-1388 : 502 N. Tremont Ave.**

[www.christamorehouse.org](http://www.christamorehouse.org)

### **Concord Neighborhood Center**

**637-4376 : 1310 S. Meridian St.**

[www.concordindy.org](http://www.concordindy.org)

### **Eagle Creek Community Center, Salvation Army**

**299-4454 : 4400 N. High School Rd.**

### **Edna Martin Christian Center**

**637-3776 : 1970 Caroline Ave.**

# NEIGHBORHOOD COMMUNITY CENTERS

## **Fay Biccard Glick Neighborhood Center**

**293-2600 : 2990 W. 71st St.**

[www.fbgcrookedcreek.org](http://www.fbgcrookedcreek.org)

## **Flanner House of Indianapolis**

**925-4231 : 2424 Dr. Martin Luther King St.**

[www.flannerhouse.com](http://www.flannerhouse.com)

## **Fletcher Place Community Center**

**636-3466 : 1637 E. Prospect St.**

[www.fletcherplacecc.org](http://www.fletcherplacecc.org)

## **Forest Manor Multi-Service Center**

**545-1204 : 5603 E. 38th St.**

[www.fmmsc.org](http://www.fmmsc.org)

## **Fountain Square Salvation Army Corps Community Center**

**632-0156 : 1337 S. Shelby St.**

[corps.salvationarmyindiana.org/fountainsquare](http://corps.salvationarmyindiana.org/fountainsquare)

## **Hawthorne Community Center**

**637-4312 : 70 N. Mount St.**

[www.hawthornecenter.org](http://www.hawthornecenter.org)