

School Administrators: This experience map includes district superintendents, building administrators, data/technical administrators, and directors. The purpose of this map is to articulate the desired implementation experience among those involved. The IDOE aims to design the experience for the best possible experience and outcome. The activities outlined in the chart below represent the ideal state of the implementation process and how IDOE intends to support school administrators throughout each stage of implementation. Some resources and modalities list below will be piloted first before public release. Elements marked by an (*) denote that it will be provided at a future date.

Stages	Awareness	On-Boarding	Implementation	Post-Implementation	Promotion
Experience (Desired experience along each stage of the implementation process)	Administrators are provided with clear, realistic expectations and the necessary information to prepare for implementation.	Administrators are empowered through the proper guidance to align resources & communications to support the implementation process.	Administrators are made aware of any delays or issues pertaining to implementation and data validation. They have a clear escalation path to address concerns to the appropriate resource and experience a timely resolution.	Administrators are able to validate data sent via Data Exchange to ensure successful implementation.	Administrators and their respective staff members experience noticeable efficiencies and better data reliability.
Resources (IDOE provided resources)	<ul style="list-style-type: none"> • Implementation schedule along with required data elements for each phase • Regional training sessions aligned with data certification calendar and implementation schedule* • Best practices guide on data practices and guidance on how to prepare for implementation • Collection of FAQs • SIS vendor certification status 	<ul style="list-style-type: none"> • Customizable framework to guide responsibility assignments among district resources* • Go live checklist* • Required data elements by implementation phase • Communications toolkit* (internal & external purposes) • Implementation orientation* 	<ul style="list-style-type: none"> • IDOE support plan* (with ability to share common concerns with SIS vendors) • Escalation & communication plan* • Validation portal user interface guide* 	<ul style="list-style-type: none"> • Post-implementation survey • Maintenance resources & announcements* 	<ul style="list-style-type: none"> • Success stories • Peer collaboration/networking
Modality (Platforms or sources for information sharing)	<ul style="list-style-type: none"> • LINK Initiative/Data Exchange webpage • Superintendent's newsletter • Existing conferences/seminars • Searchable resource library* • Google+ Community 	<ul style="list-style-type: none"> • Webinar(s) with LEA, DOE and vendor • Searchable resource library* • Google+ Community 	<ul style="list-style-type: none"> • Webinar(s) with LEA, DOE and vendor • Shareable resource library • IDOE technical support team • Data Validation Portal 	<ul style="list-style-type: none"> • Online survey (post-implementation survey) • LINK Initiative/Data Exchange webpage • Searchable resource library • Google+ Community 	<ul style="list-style-type: none"> • Superintendent's newsletter • Videos on IDOE webpage • Technical Advisory Council • Speaking engagements • Conferences • Peer support network • Google+ Community

Data Provider: This experience map includes those at the district or school level responsible for data management and/or reporting. The purpose of this map is to articulate the desired implementation experience among those involved. The IDOE aims to design the experience for the best possible experience and outcome. The activities outlined in the chart below represent the ideal state of the implementation process and how IDOE intends to support local data providers throughout each stage of implementation. Some resources and modalities listed below will be piloted first before public release. Elements marked by an (*) denote that it will be provided at a future date.

Stages					
Experience (Desired experience along each stage of the implementation process)	Data providers are given with clear, realistic expectations for implementation and provided with general information to prepare district/school.	Data providers are fully prepared to launch implementation.	Data providers have a network of coordinated support and clear terms of engagement for every resource based on their need.	Data providers have assurances that implementation was successful.	Data providers are identified for their expertise and willingness to serve as support for other districts.
Resources (IDOE provided resources)	<ul style="list-style-type: none"> • Implementation schedule along with required data elements for each phase • Regional training sessions aligned with data certification calendar and implementation schedule* • Best practices guide on data practices and guidance on how to prepare for implementation • Collection of FAQs • SIS vendor certification status 	<ul style="list-style-type: none"> • Credentialing/training courses • Go Live checklist* • Terminology crosswalk • Implementation orientation* 	<ul style="list-style-type: none"> • IDOE support plan (with ability to share common concerns with SIS vendors) • Escalation & communication plan* • Data reporting validation & troubleshooting guide* • Validation error guidance* • Validation portal user interface guide* 	<ul style="list-style-type: none"> • Data quality/validation report* • Quality assurance protocol/checklist during systems transition* • IDOE business representatives available for data requirement clarification • Post-implementation survey 	<ul style="list-style-type: none"> • Success stories • Peer collaboration/networking • Advisory group
Modality (Platforms or sources for information sharing)	<ul style="list-style-type: none"> • LINK Initiative/Data Exchange webpage • Superintendent's newsletter • Existing conferences/seminars • Searchable resource library* • Google+ Community 	<ul style="list-style-type: none"> • Webinar(s) with LEA, DOE and vendor • Searchable resource library* • Moodle courses 	<ul style="list-style-type: none"> • Webinar(s) with LEA, DOE and vendor • Searchable resource library* • IDOE technical support team • Data Validation Portal • Video tutorials 	<ul style="list-style-type: none"> • Online survey (post-implementation survey) • IDOE support (reporting & technical needs) • LINK Initiative/Data Exchange webpage • Searchable resource library* • Google+ Community 	<ul style="list-style-type: none"> • Superintendent's newsletter • Videos on LINK webpage • Technical Advisory Council • Speaking engagements • Conferences • Peer support network • Google+ Community