



Eric Holcomb, Governor
State of Indiana

Indiana Family and Social Services Administration
402 W. WASHINGTON STREET, P.O. BOX 7083
INDIANAPOLIS, IN 46207-7083

TO: Superintendents, Principals, Food Service Directors, and Data Personnel
FROM: Family and Social Services Administration/Division of Family Resources
RE: Updated information for Pandemic Electronic Benefit Transfer (P-EBT)
DATE: February 12, 2020

DFR continues to partner with Indiana schools to provide Pandemic Electronic Benefits to Indiana families as the Public Health Emergency continues. The February 2021 issuance is the third issuance we have collaborated on to successfully distribute P-EBT Benefits to eligible families. This communication provides information regarding the data submission process, P-EBT card issuance status, federal update in amount received for P-EBT, and proposed future question and answer webinars.

DFR has also updated the P-EBT website and FAQs based on questions received from school personnel.

DFR hopes you find this updated information helpful and beneficial as we continue to collaborate and provide nutrition benefits to eligible students and families.

Data Submission

Over 1,800 Indiana schools submitted student data through the P-EBT Portal. A majority of the data submissions were received on January 15, 2021, the last day in which the portal would accept submissions. DFR encourages all schools to submit data as soon as the portal opens. Starting early allows for additional time to identify and correct errors within the student data. The most common error identified was the address configuration.

Additional errors included:

- The student's last name was left blank;
- Incomplete address, i.e., missing apartment number, lot, building and street number;
- Incorrect Student Number

We recommend all schools double check the data and ensure all fields are completed and accurate to eliminate delays in processing and mail delivery of P-EBT cards.



Schools are able to update and modify student data during the data submission timeframes identified below:

School Data Submission Timeframe	Estimated Issuance Month
April 5-16, 2021	April 30, 2021
July 5-16, 2021	July 31, 2021
TBD	September 30, 2021

Note: All dates related to issuance and data submission are estimated.

Student data cannot be modified outside of the submission timeframe. Student changes, corrections, and additions can occur during the next submission period. If the wrong address for the student was submitted to DFR an “Address Change Form” can be submitted by the parent/guardian via the DFR website to correct the address.

Card Issuance

As of Tuesday, February 8th 275,400 P-EBT cards have been mailed to Indiana families with 193,964 P-EBT cards remaining. Cards will continue to be mailed daily. The USDA has increased the daily rate for P-EBT benefits from \$5.86 to \$6.82. This increase covers the afterschool snack. Please remind parents this card will be the only card sent. All future benefits will be loaded onto this card.

Accessing Resources

The updated FAQ, Data submission timeframe, portal webinar, P-EBT issuance timeframes, and address change form are posted on the FSSA website at the link below:

<https://www.in.gov/fssa/dfr/dfr-policy-changes-and-actions/pandemic-ebt/>

Additionally, DFR will host a question-and-answer webinar for all schools in the near future. Details regarding this question-and-answer will be forth coming.