

Test Window Communication Guidance for Schools

Please use this directory to obtain the quickest response to questions or concerns during a testing window:

Call Vendor	Call Office of Student Assessment*	Call STN Application Center
<ul style="list-style-type: none"> • Usernames & passwords 	<ul style="list-style-type: none"> • Policy issues 	<ul style="list-style-type: none"> • Barcode data file questions or concerns
<ul style="list-style-type: none"> • Student login information 	<ul style="list-style-type: none"> • Test irregularities 	<ul style="list-style-type: none"> • Questions about STNs
<ul style="list-style-type: none"> • Online testing issues 	<ul style="list-style-type: none"> • Test security concerns 	
<ul style="list-style-type: none"> • Pencil/paper testing materials 	<ul style="list-style-type: none"> • Assessment program information 	
<ul style="list-style-type: none"> • Other vendor-related concerns 		
<ul style="list-style-type: none"> • Pearson: 866-683-6668 • Questar: 877-424-0322 	<ul style="list-style-type: none"> • 317-232-9050 • INassessments@doe.in.gov 	<ul style="list-style-type: none"> • 800-527-4931

*Please use this guidance when contacting the **Office of Student Assessment**:

Program/Topic	Staff	Telephone	Email
General Line	Operator	317-232-9050	INassessments@doe.in.gov
High School / Retesters (ISTEP+ Grade 10 & ECA)	Tarrell Berry	317-233-7671	tberry2@doe.in.gov
ISTEP+ Grades 3-8 IREAD-3	Kelly Connelly	317-234-5596	kconnelly@doe.in.gov
ISTEP+ and Technology	Jennifer Woo	317-234-4231	jwoo@doe.in.gov
	Mary Williams	317-234-5602	mwilliams@doe.in.gov
Accommodations	Karen Stein	317-234-2120	kstein@doe.in.gov
Test Security & Monitoring	Sholonda Trice	317-232-0547	strice@doe.in.gov